

A Message to Our Communities Regarding the COVID-19

As we all go through this time of uncertainty, we want to share with you all what we are doing and the steps we are taking to protect our people, suppliers, customers, visitors and community.

Our top priority, above all else, is the safety and protection of our communities, as we all begin to feel the impact of the coronavirus (COVID-19).

We are closely monitoring official reports and announcements from the Centers for Disease Control (CDC), the World Health Organization and applicable public health agencies to ensure that we have the most updated information to relay to our teams.

In addition to our Health, Safety, and Environment (HSE) guidelines for limiting the spread of the virus, we are implementing a number of guidelines and protective controls relating to business operations continuity; restriction of travel, gatherings, and trainings; and the increase in sanitation efforts. This is being rolled out to all our offices in the various countries in which we operate.

Our people and communities are our main priority. Their well-being and safety is at the core of everything we are doing – driving all of our efforts during this challenging time. We are supporting our people that need to work from home through virtual communication tools to make the transition as smooth as possible.

We have taken precautionary measures within our offices to increase the sanitization of our workspaces and intensifying housekeeping efforts to frequently disinfect our offices and most commonly used areas and surfaces.

To help prevent the spread of the virus, we are actively requesting employees stay home if they are sick or have loved ones that are sick; as well as reinforcing checks prior to entering the premises.

We have gone through tough and challenging times, but these are unlike anything we have previously experienced. While we are committed to fulfilling all our responsibilities towards our partners and customers, we will not be jeopardizing any of our people's health or well-being. We will continue to closely monitor the situation and adjust as need be. We will be following the direction of the various health agencies to ensure that by protecting our community, we are working towards protecting us all.

Thank you in advance for your patience and understanding, as we all come together to navigate this challenging situation one day at a time and determine how best to continue our operations, while maintaining our utmost priority and responsibility towards our communities.

Sincerely,

Shehab Elnawawi

Chairman & CEO Giza Systems